

Certification of Capability in Business Analysis (CCBA®)

Course Outline

Module 1: Business Analysis Planning and Monitoring

- Plan Business Analysis Approach
- Plan Stakeholder Engagement
- Plan Business Analysis Governance
- Plan Business Analysis Information Management
- Identify Business Analysis Performance Improvements

Module 2: Elicitation and Collaboration

- Prepare for Elicitation
- Conduct Elicitation
- Confirm Elicitation Results
- Communicate Business Analysis Information
- Manage Stakeholder Collaboration for Elicitation Activities

Module 3: Requirements Life Cycle Management

- Trace Requirements
- Maintain Requirements
- Prioritise Requirements
- Assess Requirement Changes
- Approve Requirements

Module 4: Strategy Analysis

- Analyse Current State
- Define Future State
- Assess Risks
- Define Change Strategy

Module 5: Requirements Analysis and Design Definition

- Specify and Model Requirements
- Verify Requirements
- Validate Requirements
- Define Requirements Architecture
- Define Design Options
- Analyse Potential Value and Recommend Solution

Module 6: Solution Evaluation

- Measure Solution Performance
- Analyse Performance Measures
- Assess Solution Limitations
- Assess Enterprise Limitations
- Recommend Actions to Increase Solution Value