

PL - 7008 : Create and extend custom copilots in Microsoft Copilot Studio

Course Outline

Building an Initial Copilot

- **Learn how to create a foundational copilot using Microsoft Copilot Studio.**
 - This module covers the basics of setting up a copilot, providing a solid framework for further development.

Managing Topics and Trigger Phrases

- **Understand how to effectively manage conversational topics and trigger phrases.**
 - This section emphasizes making copilots responsive and context-aware by effectively organizing topics and their corresponding trigger phrases.

Configuring Nodes

- **Gain skills in configuring nodes to control interaction flow and logic.**
 - Learn how to set up nodes that dictate how the copilot engages with users, ensuring a seamless conversational experience.

Managing Variables and Entities

- **Learn to manage variables and entities for dynamic data handling and response customization.**
 - This part focuses on the effective use of variables and entities to personalize interactions and handle data dynamically.

Configuring Generative AI

- **Develop the ability to configure generative AI for advanced, context-sensitive responses.**
 - Explore how to integrate generative AI capabilities to enhance the intelligence and relevance of responses.

Retrieving Data from Dataverse

- **Understand how to integrate Dataverse to retrieve and utilize data within the copilot.**
 - Learn to pull relevant data from Dataverse to inform responses and improve user interactions.

Deploying the Copilot

- **Acquire the skills to deploy the developed copilot into practical environments.**
 - This module covers the steps necessary to implement your copilot in environments like Microsoft Teams, making it accessible for users.

Enhancing Microsoft Copilot Studio Copilots

- **Learn strategies and techniques to improve your copilot's functionality and**

user engagement.

- Explore best practices for refining and optimizing your copilot's performance.

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