

ISO/IEC 38500 IT Governance

Course Outline

Day 1

- Welcome and Introductions
- Overview of ISO/IEC 38500:
 - History and purpose of the standard
 - Key benefits of implementing IT Governance
 - Relationship to other IT standards (e.g., COBIT, ITIL)
- Core Principles of IT Governance:
 - Value creation
 - Performance management
 - Risk management
 - Resource optimization
 - Compliance
 - Stakeholder engagement
- Case studies:
 - Exploring real-world examples of successful IT Governance implementation
 - Identifying challenges and solutions
- Interactive exercises:
 - Applying core principles to practical scenarios
 - Group discussions and knowledge sharing

Day 2

- Detailed examination of the ISO/IEC 38500 framework:
 - Governance principles and processes
 - Roles and responsibilities within IT Governance
- Mapping the framework to your organization:
 - Identifying existing IT governance practices
 - Gap analysis and areas for improvement
 - Developing an implementation roadmap
- Practical implementation strategies:
 - Establishing an IT governance committee
 - Defining roles and responsibilities
 - Developing policies and procedures
 - Selecting and implementing IT governance tools

Day 3

- Best practices for effective IT Governance:
 - Communication and awareness
 - Change management
 - Continuous monitoring and evaluation
- Integrating risk management into IT Governance:
 - Identifying and assessing IT risks
 - Developing risk mitigation strategies

- Group project:
 - Participants work in teams to develop an IT governance implementation plan for a specific scenario
 - Presentation and discussion of plans

Day 4

- Compliance with IT regulations:
 - Understanding relevant IT regulations and standards
 - Implementing controls to ensure compliance
 - Auditing and reporting processes
- Continuous improvement of IT Governance:
 - Measuring and evaluating IT performance
 - Identifying opportunities for improvement
 - Adapting the IT governance framework to changing needs

Day 5

- Overview of the ISO/IEC 38500 certification process (optional)
- Course review and Q&A
- Feedback and action planning