

Cisco Certified Support Technician (CCST) Networking

Course Outline

Networking Basics

- Build a Small Network
- Network Access
- The Internet Protocol
- Communication Between Networks
- Protocols for Specific Tasks

Networking Devices and Initial Configurations

- Characteristics of Network Design
- Network Addressing
- ARP, DNS, DHCP, and the Transport Layer
- Configure Cisco Devices

Network Addressing and Basic Troubleshooting

- Physical, Data Link, and Network Layers
- IP Addressing
- Cisco Devices and Troubleshooting Network Issues

Network Support and Security