

Cisco Certified Network Professional (CCNP) Collaboration

Course Outline

Core Collaboration Technologies (CLCOR)

- Cisco Collaboration Architecture
- Cisco Unified Communications Manager (CUCM)
- Quality of Service (QoS)
- Collaboration Endpoints
- Call Control
- Dial Plan

Collaboration Applications (CLICA)

- Cisco Unity Connection
- Cisco Unity Express
- Cisco Unified Contact Center Express (UCCX)
- Cisco Webex

Collaboration Infrastructure (CLCEI)

- Cisco Unified Border Element (CUBE)
- Media Resources
- Cisco Expressway Series
- Collaboration Edge Architecture

Advanced Collaboration Solutions (CLCAC)

- Cisco Meeting Server
- Cisco TelePresence Solutions
- Cisco Unified IM and Presence
- Collaboration Cloud and Edge Solutions

Collaboration Security (CLS)

- Collaboration Security Concepts
- Secure Collaboration Endpoints
- Secure Call Control
- Media Encryption

Network Programmability and Automation (CLNP)

- Programmability Concepts
- Collaboration Automation Tools
- API Integrations
- Scripting and Programming (Python)