

ISO 26000 - Lead Implementer Course

Course Outline

Introduction to ISO 26000

- Overview of ISO 26000
- Importance and benefits of social responsibility
- Key concepts and definitions

Principles of Social Responsibility

- Accountability
- Transparency
- Ethical behavior
- Respect for stakeholder interests
- Respect for the rule of law
- Respect for international norms of behavior
- Respect for human rights

Core Subjects of ISO 26000

- Organizational governance
- Human rights
- Labor practices
- The environment
- Fair operating practices
- Consumer issues
- Community involvement and development

Implementing a Social Responsibility Management System

- Planning and developing a social responsibility strategy
- Identifying and engaging stakeholders
- Setting social responsibility objectives and targets
- Integrating social responsibility into organizational processes
- Resource management for social responsibility initiatives

Risk Management in Social Responsibility

- Identifying social responsibility risks
- Assessing and prioritizing risks
- Developing risk mitigation strategies

Monitoring and Measuring Social Responsibility Performance

- Key performance indicators (KPIs)
- Tools and techniques for performance measurement
- Continuous improvement of social responsibility practices

Communication and Reporting

- Internal and external communication strategies

- Social responsibility reporting frameworks
- Engaging with stakeholders through reporting

Case Studies and Practical Exercises

- Analysis of real-world examples
- Group discussions and role-playing
- Practical exercises on implementing social responsibility initiatives

Certification Exam Preparation

- Review of key concepts and principles
- Sample questions and practice tests
- Tips and strategies for passing the certification exam

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