

Cognicert - ISO 7101 Healthcare Quality Lead Auditor Course

Course Outline

Introduction to ISO 7101:2023

- Overview of the standard
- Key concepts and principles of Healthcare Quality Management

Principles of Auditing According to ISO 19011

- Fundamental concepts of auditing
- Roles and responsibilities of auditors
- Ethical considerations in auditing

Audit Planning and Preparation according to ISO 17021:2015

- Developing audit objectives and scope
- Establishing audit criteria and methods
- Creating audit programs and checklists

Conducting Audits

- Techniques for gathering evidence
- Interviewing skills and communication techniques
- On-site audit activities and observations

Audit Reporting

- Documentation of audit findings
- Preparation of audit reports
- Presentation of findings to management and stakeholders

Audit Follow-up and Corrective Actions

- Verification of corrective actions
- Monitoring and measuring audit performance
- Continuous improvement of the audit process

Case Studies and Practical Exercises

- Application of audit principles and techniques through hands-on exercises and real-world scenarios