

Cognicert - Business Continuity & Resilience Manager Course

Course Outline

- **Context of Organisation**
 - Stakeholder Management
 - Health Hazard Identification and Risk Management at the up, mid and down-stream units of the supply chain
 - Business and Supply Chain Risk Management
 - Business and Health (Exposure) Impact Analysis
 - Business, Supply Chain and Health Management Objectives
- **Business Recovery Objectives**
 - Identifying critical assets and processes for supply chain recovery
 - Set recovery goals: information, processes and assets
- **Business Continuity and Supply Chain Operations Management**
 - Roles and Responsibilities
 - Documents Management
 - Hazards and risks controls implementation and monitoring
 - Supply chain Response Processes and procedures
 - Business Continuity and incident roles and responsibilities
 - Managing employees across supply chain to prevent health hazards
 - Emergency Drills and recovery reporting
 - Emergency exercise review
- **Response Activation and Coordination**
 - Response activation and management
 - Incident Information and Communication
 - Incident, isolation and reporting
 - Containment and decontamination
 - Business recovery after incident
 - Managing stigmatization